

Callow Top Holiday Park

ACCESS STATEMENT

We have both touring/camping pitches and two holiday cottages.

Callow Top is situated on the edge of the Peak District National Park. It is in a rural area surrounded by fields. The nearest public transport is in Ashbourne about a mile and a half away. The majority of site facilities are situated on reasonably flat, level areas.

Pre-arrival

Our website and colour brochure provide information about our facilities and accommodation. Further information can be obtained by speaking to our helpful staff on the phone; we always accept Type Talk calls. Alternatively we can be contacted by email or post.

Main entrance, reception & car parking

A half mile private drive leads to the park from the main A515. It is clearly signed with brown campsite signs on the approach and two large green signs at the entrance. The drive is tarmac. There is a 10mph speed limit on the drive. The majority of the drive is steep.

The drive leads up to the main reception & shop. There are a limited number of parking spaces for cars to park outside this building.

Entrance to reception is up a shallow ramp. The door is 78cm wide. The area inside is level and tiled. A seat is provided. There is a desk for booking in which is 1.15m high. Part of the desk can be lowered, for access by wheelchair users, to a height of 74cm. Reception has an induction loop fitted.

Booking in only takes a few minutes and all guests receive a map of the site and are shown how to find their pitch.

Reception opening times vary throughout the season but during peak season it is open between 9am – 9pm and low season 10am – 5pm. An out of hours emergency contact number is displayed in the reception window.

All pitches have space for 1 car to be parked next to the tent/caravan pitch. If an awning is being used car parking can be opposite the pitch or on the other side of the field. Car parking for an additional car can be on the pitch or in an alternative area as stated above.

Brochures & posters providing information about local attractions and things to do in the area are available in reception. Our staff can also help with activity suggestions and directions.

Touring/camping fields

Part-serviced touring pitches are all gravel hardstanding. There is a small area of grass to one side of each touring pitch.

Non-serviced tent pitches are completely grass.

The main site road is tarmac with speed ramps at intervals.

Fields 2 & 3 (mainly part-serviced touring pitches) have level tarmac roads.

Fields 5 & 6 (mainly non-serviced tent pitches) have fairly level non-tarmac roadways

Field 4 & 7 (all non-serviced tent pitches) are completely grass.

Pitches are allocated on booking and staff would be happy to advise on the location and suitability for your requirements on enquiry.

Roadways also serve as pedestrian walkways.

The main site reception area and the area around the pub/restaurant, café/bar and play area are quite well lit. There is no lighting in the camping/touring fields.

Amenities

There are 3 amenity blocks to service the camping/touring pitches. All have toilets and washbasins.

The main amenity block in Field 3 is accessed down a small slope. There is a disabled room containing a toilet, washbasin and level entry shower. The room is accessed using a RADAR key. A key can be obtained from reception (£20 deposit) for disabled guests who have forgotten their own.

The toilets and unisex showers in the main amenity block have one step up to the entrance.

The amenity block in Field 2 has level access to both toilets and unisex showers.

The amenity block in Field 6 has 5 steps up to the entrance. There is a handrail. There are no showers in this block.

At certain times of the season only the main amenity block may be open.

Shop

The entrance to the shop is up 3 shallow concrete steps. There is a handrail. The door is 96cm wide.

Wheelchair access can be provided through the reception area. The door is 80cm wide.

The shop counter is 99cm high

Callow Inn pub & restaurant

Access through the bar entrance (door width is 76cm) into a small lobby with a slightly uneven stone floor. Then through another door (width 88cm) into the tiled bar area.

Slightly ramped access through the family entrance (door width is 84cm) into a lobby with a tiled floor and inset door mat. Then through another door (width 84cm) into the main family dining area which is tiled.

Disabled toilet facilities are provided at the family end of the pub. Entrance door (door width 84cm) into a small lobby area. Toilet entrance door is 84cm wide.

There is no wheelchair access from the bar area to the family area and vice versa because there are steps dividing these areas.

As the Callow Inn is an old building there are steps between each room as the levels vary. Assistance can be provided by staff members if required.

Arnold's Café Bar

There is level access to the café/bar through a door that is 79cm wide but can be opened further to a width of 157cm.

There is access to the main amenity block toilets from the café through a door 75cm wide (can be further opened to 149cm wide) however this is not suitable for wheelchairs as there are two small steps. Disabled toilet facilities are available in the adjoining amenity block.

Arcade

Is situated in the main amenity block. There is one step up through a door that is 77cm wide.

Pot washing and laundry

There are pot washing and laundry facilities in both the main amenity block (1 step up) and the Field 2 amenity block (1 very slight step up). The doors are 74cm wide.

The laundrette contains floor level washing machines and driers. The ironing board is 100cm high.

There are also sinks for hand washing 89cm high

The pot washing rooms have 1 small step up through doors 74cm wide. The sinks are 85cm high

Playground

The children's play area is fenced and has level access through gates 95cm wide. The area is totally covered in bark chippings. There is a seat in the play area.

Swimming Pool

The pool area is accessed through a self-closing gate 142cm wide. The area is level and paved. Pool access is down hand-railed ladders with 4 steps at both the shallow and deep end. There is no hoist or lift.

There are no lifeguards and unaccompanied under 16 year olds are not permitted in the pool area.

At its deepest point the pool is 2.3m deep

There is also a children's paddling pool accessed down 3 shallow steps sloping into the water. The paddling pool is 45cm deep.

Both pools are heated.

Fishing lake & Bird Hide

Is situated about half way down the drive approx. 400m from reception.

A parking area is provided adjacent to the lake entrance. The parking area is on a gentle slope.

Access to the lake is through a wooden 5 bar gate opened by a latch.

A footpath runs around the lake and can be slightly uneven in places.

Wooden platforms are provided at each peg with some double width to accommodate wheelchairs or parent/child fishing.

The bird hide is situated at the side of the lake.

General

There is good mobile phone coverage and a pay phone is also provided. The payphone is situated in an old style red phone box adjacent to the Callow Inn. Door width 63cm

There is direct access to the Tissington Trail cycle path from the site. The access is up steep steps with a narrow path to one side. The ground is quite uneven.

Dogs, including assistance dogs, are accepted on site. Only assistance dogs are permitted in the pub/restaurant, café/bar, shop and amenity buildings.

Callow Holiday Cottages

ACCESS STATEMENT

Our holiday cottages are centrally located on Callow Top Holiday Park. The cottages are semi-detached and sleep from 1 – 5 or 1 - 7 people.

Pre-arrival

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Arrival and car parking

A half mile private drive leads to the park from the main A515. It is clearly signed with brown campsite signs on the approach and two large green signs at the entrance. The drive is tarmac. There is a 10mph speed limit on the drive. The majority of the drive is steep.

The drive leads up to the main reception & shop. There are a limited number of parking spaces for cars to park outside this building.

Entrance to reception is up a shallow ramp. The door is 78cm wide. The area inside is level and tiled. A seat is provided. There is a desk for booking in which is 1.15m high. Reception has an induction loop fitted.

Booking in only takes a few minutes. Reception opening times vary throughout the season but during peak season it is open between 9am – 9pm and low season 10am – 5pm.

An out of hours emergency contact number is displayed in the reception window.

Our holiday cottages are also available to let during the holiday park closed season. As reception is usually closed during this time arrangements will be made directly with each guest for collection of the keys.

Car parking is available to the rear of each cottage.

Main Entrance

Doors are 72cm wide. There is a small step up

The front door of the 3/5 bed cottage opens directly into the dining area which is carpeted.

The front door of the 5/7 bed cottage opens into the carpeted hallway. The stairs lead up from the hallway and are relatively steep. They are 84cm wide. Entrance to the bedrooms and bathroom from the small landing area is at varying levels. There is one step up to each.

Kitchen/Dining area

3/5 bed cottage

The dining area has a free standing table 81cm x 120cm. There are 4 chairs with padded seats and no arms. There is also 1 wooden stool. All the furniture is moveable if required. The area is carpeted.

The kitchen floor area is tiled.

Worktop height is 91cm. The sink and hob are also at this height.

The electric double oven is built in and the doors pull down. There is access to the oven from both sides. The height of the lowest shelf is 98cm.

The fridge is underneath the work surface. The highest shelf is 49cm.

5/7 bed cottage

The entire kitchen/dining floor area is tiled.

The dining area has a free standing table 81cm x 120cm. There is a fixed bench with padded seating, 2 chairs (padded seat and back, no arms) and 2 wooden stools.

The kitchen worktop height is 91cm. The sink and hob are also at this height.

The double electric oven is built in under the work surface. The doors pull down and there is access from both sides. The height of the lowest shelf is 43cm.

The fridge is underneath the work surface. The highest shelf is 49cm.

Living room

3/5 bed cottage

The living room is carpeted. There is a 3 seater bed settee and 2 armchairs. All the furniture is moveable.

There is a good colour contrast between the floor, furniture and walls.

There is a TV with remote control and DVD player.

The 'L' shaped staircase leads up from the living room. The stairs are quite narrow (56cm) and fairly steep. There is a handrail on the left hand side only.

5/7 bed cottage

The living room is carpeted. There is a 3 seater bed settee and 2 armchairs. All the furniture is moveable.

There is a good colour contrast between the floor, furniture and walls.

There is a TV with remote control and DVD player.

Bedrooms

3/5 bed cottage

Bedroom 1

The double bed (4' 6") is 66cm high. The free space to the left is 43cm and to the right 49cm.

A reading lamp is provided on both sides of the bed.

The bedroom is carpeted.

Bedroom 2

Single bedroom. The bed is 2' 6" x 5' 9" (not full sized) and 47cm high. The largest free space is 96cm x 90cm.

A reading lamp is provided.

The bedroom is carpeted.

5/7 bed cottage

Bedroom 1

There is both a double bed and an additional single bed in this room.

The double bed (4'6") is 65cm high. Free space to the left is 58cm and to the right 120cm.

The single bed (3') is 65cm high. Free space to the left is 56cm. There is no free space to the right.

The bedroom is carpeted. There is a reading lamp on either side of the double bed and one for the single bed.

Bedroom 2

Is a bunk bedroom. The height of the bottom bunk is 48cm and the top bunk 132cm.

The free space to the right of the bunk beds is 83cm. There is no free space to the left.

Reading lights are provided for both bunks.

The bedroom is carpeted.

Bathroom

The bathroom in both cottages is upstairs. There are no shower facilities. There are no downstairs toilet facilities.

3/5 bed cottage

The bathroom floor is lino.

The height of the bath is 58cm.

Free space to the left of the toilet is 62cm and to the right 116cm.

Space under the washbasin is free (no vanity unit or pipes)

5/7 bed cottage

The bathroom floor is lino.

The height of the bath is 55cm.

Free space to both sides of the toilet is 25cm.

Space under the washbasin is free (no vanity unit or pipes)

Outside area

Both cottages have a fenced outdoor yard area that is level. The yard is accessed through a gate 90cm wide. A picnic bench is provided for each cottage.

General

The cottages are not suitable for wheelchairs.

Carpets throughout are short pile.

Internal door width in each cottage varies between 63cm – 70cm however some doors do not open fully due to restriction from furniture.

Pets are not permitted (except assistance dogs)

Leisure Facilities

Guests can use all facilities provided at Callow Top Holiday Park. Please see the holiday park access statement for further information.